

How do we make the relationship work between business and higher education?

Aaron Porter

University-business collaboration in the UK

- 4 major national reviews in the last 15 years (Leitch, Lambert, Wilson & Witty)
- Increase in tuition fees has increased focus on employability
- Reductions in government funding has increased need for new revenue streams
- Technology changing the nature of businessuniversity collaboration



NCUB - Roots

Wilson Review of Business-University Collaboration

 The Council for Industry and Higher Education (CIHE) should be invited to develop its structure and its infrastructure to become an independent subscription-based charity that becomes the focus for information on business—university collaboration. It will gather and maintain a comprehensive repository of good practice, undertake commissioned studies and provide a reliable information source for future substantive reviews •

David Willetts' and BIS Response to Wilson:

 BIS will support the Council for Industry and Higher Education (CIHE) to create a National Centre for Universities and Business. The centre will focus on strengthening the strategic partnership between universities and business with a view to driving economic growth and recovery.



NCUB Vision, Mission & Method

- Vision
 - Increasing the prosperity and wellbeing of the UK through world-leading university and business collaboration.
- Mission
 - By effective collaboration, nurture the right talent, innovation and expertise for the UK's future growth.
- Method
 - The NCUB will facilitate, integrate and communicate, but will never duplicate or substitute successful work already being undertaken by others.



UK Wide Organisation

- Core partners:
- Higher Education Funding Councils
- Technology Strategy Board / Innovate UK
- Research Councils
- 65 Universities at Vice Chancellor Level
- 40 Corporates at CEO/Chair (largely FTSE 100)

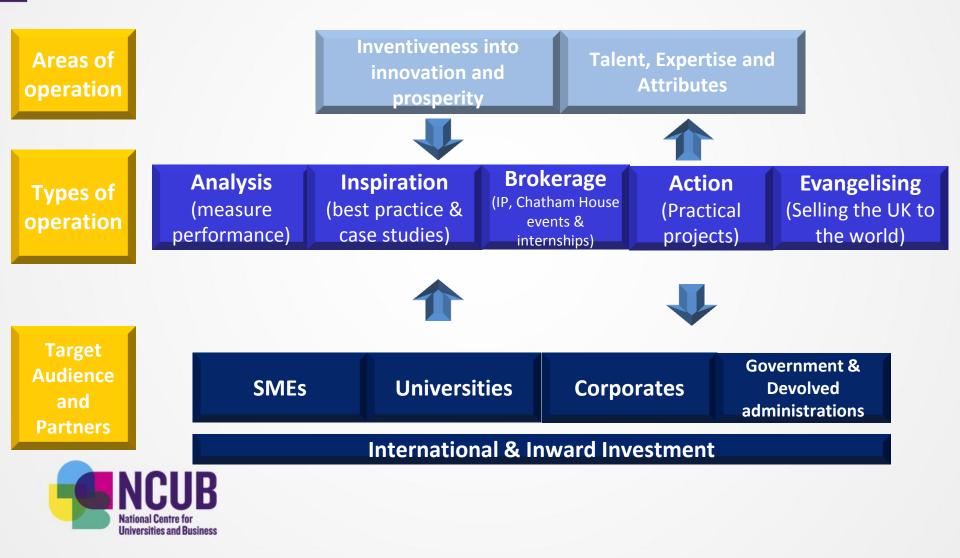


Business membership





Summary of Operations



NCUB Website ncub.co.uk



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BLOG NEWS REPORTS CASE STUDIES IDEAS LAB

"...we need to continue to attract and develop young talent and back up new technologies." Justin King, Chief Executive, Sainbury's



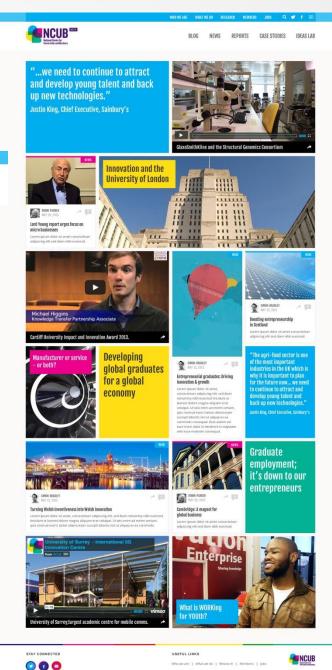
GlaxoSmithKline and the Structural Genomics Consortium



Twitter: @ncubtweets

Facebook: National Centre for Universities and Business





NCUB Website

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BUSINESS MEMBERS

Boeing UK Ltd BP British Council BSkyB **BT Group plc** Centrica plc Channel 4

Cisco UK & Ireland Compass Group Aegis Group, Lloyd's





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Have you seen our Ideas Lab?



BT Group plc

BT is the major provider of telecommunications networks and services in the UK. But we are also a major global communications company, serving customers in more than 170 countries.

We provide services to large corporate and public sector customers with operations across the world in a wide range of sectors such as banking and financial services, consumer packaged goods, logistics, pharmaceuticals and manufacturing.

Today BT partners with the best from industry and academia from around the world We have embraced fierce competition in our home markets and become an innovative and dynamic company competing in the converged markets of computing, IT and communications.

BLOG

BT's strategy is to drive broadband-based consumer services, become the 'Brand for Business' for UK SMEs, the wholesaler of choice and the best network provider.

We aim to be a global leader through BT Global Services. And all this whilst being a responsible and sustainable business leader.

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Lots of our senior leaders have come through our graduate programme. Some have even become CEOs. If you've got the drive, and raw talent, we'll give you the foundations to kick start your career in a leadership role with us... Our recruitment campaign for the 2014



NEWS



CASE STUDIES

IDEAS LAB



Gavin Patterson was appointed chief executive of BT Retail on May 1, 2008. He joined the BT Group PLC Board on June 1, 2008.

Gavin joined BT in 2004 as managing director of BT Retail's consumer division. In this role he has been responsible for all services to BT's 15 million residential customers. Under his leadership BT has become the UK's number one broadband provider with more than 5 million customers. He has launched innovative new products including BT total Broadband and BT Vision while transforming the financial performance of the division.

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BT GROUP RELATED NEWS

JULY 20, 2013 Artificial intelligence at heart of customer care

BT has developed an intelligent new system to respond to customer complaints and improve customer service by picking up messages from social networking sites. Called Debatescape, it uses sophisticated artificial intelligence to search out customers on places such as Facebook or Twitter who might need help but don't know how to get.it...

JULY 1, 2013

Members Page



REPORTS

State of the Relationship

- Annual publication which captures the state of university-business collaboration in the UK
- Spirit of continuous improvement
- Case studies and examples of where it is done well
- Metrics to measure ongoing performance (short and long run; spin-outs and IP)



Food Economy Task Force

- Co-chairs:
 - Justin King, Chief Executive, Sainsbury's Plc
 - Professor Quintin McKellar, Vice-Chancellor, University of Hertfordshire
- Challenge:
- "How do we ensure that universities are able to provide the highquality intellectual and innovative graduates and research the UK needs to contribute to a highly competitive food industry?"
 - All stages of the food supply chain will be considered
 - Explore issues through workshops, research reviews, online collaboration channels and interviews
 - Aim to present recommendations to Government in winter 2014



NCUB Research

- Currently building to SoR Report
 - Myth busting
 - Reflecting breath of partnership
- Dynamic view of the partnership
 - Nurturing the talent base
 - Translating inventiveness into innovation
 - Demonstrating a step change in culture
- Balanced view of the partnership
 - Based on robust evidence
 - Objective systematic methodologies
 - Representative of sectors and focussed on need



Thank you

