

## **Job Description**

Job Title	Project Coordinator		
Directorate or Region	Wider Europe	Department/Country	Kazakhstan
Location of post	Almaty	Pay Band	Н
Reports to	Project Manager	Duration of job	One year Labour contract

# Purpose of job:

To coordinate the direct and indirect delivery of a range of regional and national projects, so as to meet the British Council's objectives and targets in Kazakhstan and the expectations of our partners and customers.

#### Context and environment:

The British Council in Kazakhstan leads on implementation of EU-funded project called WeAlmaty.

WeAlmaty is a three-year initiative that aims to help the city of Almaty to realise its 2020 development vision around culture, business and active citizenship by supporting local authority leaders to work with civil society. It supports new forms of cooperation and joint action between civil society organisations, local authorities and the private sector that will help Almaty to fulfil its goal to develop into a 'smart city'.

WeAlmaty is designed and run by a coalition made up of the British Council, the Kazakh-British Technical University, Almaty Akimat and the Almaty Development Centre, and funded by a grant from the European Union. The project works with universities, creative and social entrepreneurs, and citizens of Almaty.

We are looking for a coordinator to focus on direct and indirect delivery of this project, including organising forums, workshops, other events, marketing and promotion, finance and other documentation, procurement, and other tasks related to project delivery.

# Accountabilities, responsibilities and main duties:

- <u>Project Coordination and Delivery:</u> Coordinate the delivery of project activities in close cooperation
  with national and international partners and local and regional project teams. Provide administrative,
  financial and logistical support to projects and services, accurately, efficiently and in a timely manner,
  in line with British Council standards and to the satisfaction of our partners and customers.
- Relationship Building and Partnerships: Liaise with national and international partners to ensure their proper input to the delivery of projects.
- <u>Customer Service</u>: Ensure that all projects and activities are delivered in accordance with the British Council's customer service standards.
- <u>Event Management</u>: Work closely with the events team to coordinate the delivery of events in line with British Council standards.
- Marketing and Communications: Work closely with the marketing and communications team to
  ensure the effective promotion and marketing of projects and services in accordance with project /
  business communication plans. Manage accounts in social media, prepare and post materials for
  social media and project's website.
- Monitoring and Evaluation: Actively contribute to project / business monitoring and evaluation

activities.

- <u>Procurement</u>: Manage the procurement and contracting of goods and services, and payment for them, in accordance with British Council procedures.
- <u>EDI</u>: Ensure that all projects and activities reflect the British Council's values and adhere to its Equality, Diversity and Inclusion policy.
- Other Ad-Hoc Duties: To be agreed between the post holder and their line manager. To perform reasonable duties on behalf of other colleagues during their absence on annual, sick or other special leave.

#### Key external relationships:

- European Union
- Almaty City Akimat
- Almaty Development Centre
- Kazakh-British Technical University
- Projects' participants
- Delivery partners / sub-contractors

## Key internal relationships:

- Director / Deputy Director Kazakhstan
- Education Projects Manager
- Marketing and Communications Team Kazakhstan
- Finance and Resources Team Kazakhstan

#### Other important features or requirements of the job

Some national and international travel. Some evening and weekend working remunerated with overtime payments or Time off in lieu.

Please specify any passport/visa and/or nationality requirement.	Right to work in Kazakhstan
Please indicate if any security or legal checks are required for this role.	Appropriate child protection assurance checks, criminal record check

# **Person Specification**

	Essential	Desirable	Assessment stage
Behaviours	Creating shared purpose Communicating an engaging picture of how we can work together (essential)  Connecting with others Making regular opportunities to understand others (essential)  Working together Establishing a genuinely common goal with others (essential)  Being accountable Delivering my best work in order to meet my commitments (essential)  Making it happen Delivering clear results for the British Council (essential)  Shaping the future Looking for ways in which we can do things better (essential)		The following behaviours will be tested during the interview:  Working together  Being accountable
Skills and Knowledge	Project and contract management (level 1)  Financial planning and management (level1)  Communications (level 1)	Marketing and customer service (level 1)  Skills, knowledge and understanding of working safely with children	Short-listing and interview
Experience	Experience of delivering international projects  Experience of events management  Experience of managing and running social media accounts		Short-listing and interview
Qualifications	Relevant university degree or equivalent experience		Short-listing and interview
Language proficiency	Fluent written and spoken English and Russian	Good written and spoken Kazakh	Short-listing and interview

Submitted by	Deputy Director	Date	September 2017
Post holder		Date	